



July 2019

1. **Community Connections: (Call 610-278-3522)**

This is an office of skilled human service professionals (“Navicates”) who knows the resources available to Montgomery County residents through County government and other service groups that can be a navigator and an advocate when needed and can help residents get in touch with the human services and resources that are available throughout the County. Help find and refer Montgomery County residents to appropriate resources; help Montgomery County residents navigate the often complex human service network; advocate for Montgomery County residents when appropriate; answer simple or complex human service questions. Community Connections acts as a “front door” to human services.

2. **Senior Services:**

This office provides a network of services and programs that are available for older and disabled county residents to help them remain as independent as possible. This office connects consumers to important programs such as care management, in-home services, information and referral, caregiver support programs, protective services, ombudsman services, senior center services, comprehensive assessments, adult daily living centers, and other services and programs which assist county residents as part of a comprehensive continuum of care to improve lives for low-income adults, families, and the elderly within Montgomery County.

3. **Children and Youth**

This office helps families improve home conditions which impact safety and stability for children. Services include information and referral, child protection, in-home supports, foster care and placement services and permanency services, including adoption. The department works closely with other human services to assist families in accessing supports needed so that children are able to achieve their full potential. Couples/individuals are needed to provide temporary care to children and to work with birth parents until children who are in temporary foster care can be reunited with family.

4. **Public Health**

This office protects the public's health and maintains public health codes. Public health services include: diagnose and investigate health problems and health hazards in the community; educate and empower people about health issues; enforce laws and regulations that protect health and ensure safety. To fulfill these services we offer STD and HIV testing, restaurant inspections, septic system and well monitoring, disease investigation, childhood immunizations, health education and other services. All services are free to Montgomery County residents.

5. **Mental Health/Developmental Disabilities/Early Intervention**

This office provides and oversees a variety of Adult and Children's Mental Health services; Developmental Disabilities services to verify eligibility for services through the Office of Developmental Programs, qualify and monitor providers of service, conduct community outreach and education, and review, approve and authorize Individual Support Plans; and Early Intervention services and supports that help children with developmental delays and their families.

6. **Early Learning Resource Center (Child Care Information Services/Child Day Care Services)**

This office (formerly the Office of Child Day Care Services through the Child Care Information Service (CCIS)) manages the child care subsidy program for Montgomery County residents. This includes determining family eligibility, setting up agreements & making payments to providers. County residents can receive assistance in locating child care through the provision of information and counseling. The Montgomery County Court Care Program offers free, drop-in child care in a 4 Keystone Star program located across from the Court House. The service is available to individuals who have business with the County Courts & related offices.

7. **Drug and Alcohol**

This office is committed to the prevention and treatment of substance abuse problems in Montgomery County. Services are delivered in partnership with qualified providers, and are guided by a philosophy that embraces hope, respect, and support for recovery. The Montgomery County Office of Drug and Alcohol provides a wide range of drug and alcohol services to county residents. These services fit into four main categories: Prevention, Intervention, Treatment and Recovery Supports..

8. **Housing and Community Development**

This office provides programs related to housing, economic and community development. Services support first time home buyers, emergency shelters, affordable housing, investment partnerships, owner-occupied rehabilitation and more. We work with municipalities; local non-profit agencies; other counties, state, and federal departments; developers; and the general public, often in a grantor or lender capacity.

9. **Veterans Affairs**

This office provides information to Montgomery County veterans, their dependents and survivors, regarding their rights and the various County, State and Federal benefits they may be entitled to receive and assists them to apply for these benefits. In addition, the department records and maintains the County's veterans' grave registration records.



Whole person. Whole family. Whole community.

mission.

The Montgomery County Department of Health and Human Services collaboratively provides an accessible network of resources that fosters, supports and enhances the health and well-being of Montgomery County residents.

vision.

Optimal quality of life for Montgomery County residents through coordinated services in vibrant, healthy and safe communities.



Integration and Transformation



guiding principles.

COMMUNITY
Coordination. Collaboration. Communication.

INCLUSIVE
Holistic. Compassionate. Respectful.

RESPONSIVE
Effective. Integrated. Accessible.

EXCELLENCE
Quality. Accountability. Responsibility.